

XXXXXXXX XXXXXXXX XXXXXXXX

Married, Brazilian, 37 years old

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PROFESSIONAL SUMMARY

Over 20 years of experience in the IT industry, working in the Support, Development, Security, Infrastructure, Networks and Financial Applications departments. Committed, entrepreneurial, strategic outlook and leadership skills, with outstanding negotiations skills with internal and external customers. Specialist in application performance and system optimization. Experience in large multinational companies, interacting directly with suppliers and partners in the USA, Canada, the Caribbean, Latin America and China.

Degree in Systems Management, MBA in Information Technology Management from FIAP and MBA in Business & Corporate Management from BI International, attending international modules at the University of California - USA, Babson Executive Education - USA and Shanghai Jiao Tong University - China.

PROFISSIONAL EXPERIENCE

Since 2010 - XXXXXXXXXX S. A. | Position: IT Consultant

Responsible for maintaining the mission critical environment (processing and authorization of transactions), managing a tower with 12 professionals in four different shifts. Led the capacity planning, tuning and stress test activities, in addition to guiding development, new feature and productive environment deployment projects to ensure the core business of the company - transaction processing - according to the targets and availabilities established internally and with customers and partners. Conceived and maintained the current symbol architecture with the highest availability of the conglomerate (SW).

2004/2010 – XXXXXX | Position: Technical Support Coordinator

Coordinated a technical team of 15 people performing capacity planning, tuning and stress test services in transactional environments. Deployed transactional solutions (installation, customization, legacy integration and support) in the core business of such customers as BANCO DEL TESORO (Venezuela), BRADESCO, HIPERMERCADOS BOMPREGO, CSU, ECT (POST OFFICE), FININVEST, GTECH, HIPERCARD, HSBC, ORBITALL, ORIZON, REDECARD, UNIBANCO, SICREDI and VISANET (CIELO), among others. Provided support and developed high-volume and high availability e-commerce solutions. Deployed and provided support to the Lynx solution (fraud and electronic transaction control). Trained professionals in the UNIX platform, MS Windows Servers Systems, system security and electronic transactions. Prospected for new customers, developed and presented proposals to large multinationals and governmental organizations.

2000/2004 – XXXXX XXXXXXXXXX S. A. | Position: Project Manager

Coordinated the network (LAN/WAN) projects to integrate all company users. Made services available in the public network, including XXXXXX, XXXXXXXXXX, Internet Banking, SBP and Banco Postal. Answered for training professionals, data communication, access optimization, and the integrity and security of network data traffic.

1999/2000 – XXXXX XXXXXX XXXXXXXX XXXXX | Position: Information Security Architect

Created and managed the extranet network structure for the XXXXXXXX GROUP, working on Internet/Intranet Environment security, the deployment of secure connections (VPNs), long distance network communications (WAN) and financial B2B and B2C transactions. Monitored online network traffic (with ISS tools), approved and regularly audited equipment hosting mission critical services.

1998/1999 - XXXXXXXX | Position: IT Consultant:

Worked on the project that made XXXXXXXX's paper custody system available online to its clients. Managed and provided support to users in HQ, branches and stores, with emphasis on the development of applications that sought to assist in user management, data communications, system security, audits and the approval of new technological resources for the BCP.

XXXXXXXXXXXXX (currently XXXXXXXX).

1994/1998 – XXXXXXXX XX XXXXXXXX / Position: Support Analyst

Worked for large corporate clients with various technology platforms and heterogeneous environments through HP (Hewlett Packard). Managed networks and developed applications that sought to assist in providing stability in communications between XXXXXXX's mainframe and user systems. Involved in the migration of the technological park composed of several physical servers to a new site at XXXXXXX. Managed the network at XXXXXXX XXXXX and provided end-user support at XXXXXXX.

ACADEMIC BACKGROUND

2015 - B.I. International - International MBA in Business & Corporate Management;
international modules in:

- University of California, Berkeley, USA;
- Babson Executive Education, USA;
- Shanghai Jiao Tong University, China.

2010 - Faculdade de Administração e Tecnologia Paulista - FIAP - MBA in Information Technology Management;

2007 - Universidade Paulista - Degree in Information System Management.

BUSINESS SEMINARS AND SYMPOSIUMS

2014 - Shanghai Jiao Tong University, China-Brazil The Future Program (SJTU, China);

2013 - The Babson International Program for the Development of Entrepreneurs, Executives and Shareholders (Babson College at Boston, USA);

2013 - The Berkeley-Brazil Innovation Seminar (University of California at California, USA)

2013 - Agility 2013 San Francisco - F5 Congress on new Web technologies, San Francisco - USA

TECHNICAL BACKGROUND

2012 - ITIL Certification (V3 Foundation)

2008 - IST/Clearing and IST/MAS Administration training through eFunds Canada Corporation.

2006 - Software Development Kit, IST/Switch Administration and Development training through eFunds Canada Corporation.

2005 - Programming with C#, Developing Microsoft ASP.NET Web Applications Using Visual Studio.NET, Programming ADO.NET, Developing XML Web Services using Microsoft ASP.NET, Developing Microsoft .NET Applications for Windows (Visual C# .NET), Building COM+ Applications Using Microsoft .NET Enterprise Services, Analyzing Requirement and Defining MS .NET Solution Architectures and Programming a Microsoft SQL Server 200 Database through Ka Solution.

2001 - Introductory Training in Cisco Networking Technologies (INTRO) and Interconnecting Cisco Networking Devices (ICND) through Fast Training.

LANGUAGES

English (advanced reading, conversation and writing)

ADDITIONAL INFORMATION

• Holistic outlook of the electronic transactions and messaging system, using the Internet as foundation, with strategic work and understanding of the companies, consultancies and applications that make up the area. Worked on the pre-sales of technological solutions, created and managed projects and proposals.

• Advanced technical understanding of:

- Operating Systems: IBM AIX, HP-UX, Sun Solaris, Red Hat Enterprise Linux and MS Windows Server System;
- Databases: Oracle, Sybase and MS SQL Server;
- Application Servers: IBM WebSphere, Apache Tomcat and MS IIS;
- Programming Languages: C, C++, C#, Java, PHP and Perl;
- Systems Security: Juniper JUNOS, CheckPoint Firewall-1, Cisco CSS, Cisco PIX and ISS RealSecure Network;
- Network Infrastructure: Juniper, Cisco, Avaya and 3Com;
- High Performance Encryption: Racal (Thales);
- Electronic Messaging Standards and Formats: ISO8583, ELF, ASCII, BCD and EBC;
- Voice over IP/ATM/Frame Relay; and high-speed networks (ISDN/DSL/Cable modem);
- Methodologies and Frameworks: CMMI, COBIT, ITIL and Scrum;
- Standards and Compliances: DUKPT, PCI-DSS, Sarbanes Oxley (SOX), Basle I and II.